YearbookLife

IMPORTANT INFORMATION FOR GOOGLE CHROME USERS

Google made an update to Chrome that has removed support for the Java plug-in required to upload portraits into Pictavo Legacy.

What this means is that if you have logged on to the internet through Google Chrome, and then logged into your Pictavo Legacy book, you will not be able to upload the portrait database. You will receive a message indicating that the Java plug-in you are trying to access is no longer supported. All other functions of Pictavo Legacy will work including the flowing of portraits, uploading candid images, designing pages, etc. This change only affects PORTRAIT UPLOAD.

Therefore, when you are going to upload your portrait disk, or any individual portraits, you will need to log into Pictavo Legacy through a different internet browser such as Internet Explorer, Safari, or Firefox.

If you would like us to upload your portrait disk for you, please make sure your school name appears on the disk and send it to us as follows:

YearbookLife
ATTN: Production
9900 Stirling Road, Suite 301
Cooper City, FL 33024

You can continue using Google Chrome for all other functions of Pictavo Legacy — just not the uploading of portraits.

If you have any questions about this, please contact our Technical Support Team at 1-800-887-0414 or at support@pictavo.com.