



Instructions for Clearing Your Browser Cache


How to Clear Your Cache in Windows Internet Explorer

1. Open Internet Explorer and then click on the “Tools” menu bar.
2. Choose “Internet Options”.
3. Click the “General” tab, and then, under “Browsing History”, click “Delete”.
4. From the Delete Browsing History window, select the checkbox next to **Temporary Internet files and website files**. This will clear copies of webpages, images, and media that are saved for faster viewing. Note that you do not have to delete Cookies or History.
5. Click “Delete” to complete the process.
6. Restart your browser and then try again.

*For more information, visit:

<http://windows.microsoft.com/en-us/windows7/how-to-delete-your-browsing-history-in-internet-explorer-9>


How to Clear Your Cache in Google Chrome

1. In the top-right corner of Chrome, click the Chrome menu  .
2. Select “More tools” > “Clear browsing data”.
3. In the dialog that appears, select the checkbox next to **Cached images and files**. Note that you do not have to delete Cookies or History.
4. Use the menu at the top to select the amount of data that you want to delete. Select “the beginning of time” to delete everything.
5. Click “Clear browsing data”.
6. Restart your browser and then try again.

* For more information, visit:

<https://support.google.com/chrome/answer/95582?hl=en>

How to Clear Your Cache in Mozilla Firefox

1. Click the menu button  and choose “Preferences”.
2. Select the “Advanced” panel.
3. Click on the “Network” tab.
4. In the **Cached Web Content** section, click “Clear Now”.
5. Close the “about:preferences” page. Any changes you’ve made will automatically be saved.
6. Restart your browser and then try again.

* For more information, visit:

<https://support.mozilla.org/en-US/kb/how-clear-firefox-cache>

How to Clear Your Cache in *Microsoft Edge*

1. Click the three dots on the top right corner of the browser.
2. Select “Settings” from the pull-down menu.
3. Select “What to clear”.
4. Select **Cached data and files**. Note that you do not have to delete Cookies or History.
5. Click “Clear”.
6. Restart your browser and then try again.

* For more information, visit:

<http://windows.microsoft.com/en-us/windows-10/view-delete-browsing-history-microsoft-edge>

How to Clear Your Cache in Apple Safari

1. In the Safari menu bar, click the “Safari” option.
2. Select the “Preferences” link.
3. In the Preferences window, click the “Advanced” tab.
4. At the bottom of the window, select the “Show Develop menu in menu bar” checkbox.
5. Return to the Safari menu bar and click the “Develop” option.
6. Select the **Empty Caches** link.
7. Restart your browser and then try again.

* For more information, visit:

https://support.apple.com/kb/index?q=clear+cache&src=globalnav_support&type=organic&page=search&locale=en_US